



Continuous Quality Improvement & Youth Program Quality Assessment

Training Calendar

2022

Descriptions and Schedule

General Continuous Quality Improvement:

Introduction to Continuous Quality Improvement, Live-Virtual Workshop

This session is the first step in beginning a CQI process at your Club or Organization. During this two-hour, instructor-led workshop, participants will be introduced to BGCA's CQI Team, available resources, and review strategies and timelines for implementing CQI. We will explore the importance of a team-based approach to quality improvement and outline tangible next steps and training opportunities to get you started.

Training Capacity: 50 Participants

Dates & Times:

- Tuesday, August 30th: 10 AM - Noon Eastern Time
Registration Link:
<https://bgca.zoom.us/meeting/register/tJEtcO2ppzMrGdx1Zf1Rvhce7E9DtVsTWIY>
- Tuesday, September 6th: 3 PM to 5 PM Eastern Time
Registration Link:
https://bgca.zoom.us/meeting/register/tJEpdeChrTgiHnHznC2am29Wlrl7baaE_9pU

Self-directed Course Option: [Click here to enter the self-directed Intro to CQI course.](#)

Or, log in to Spillett Leadership University, search "CQI" and select the course called "Continuous Quality Improvement."

This self-directed course introduces your organization's quality leader and larger staff team to the fundamentals of implementing a CQI process at your Club.

This course will use a research-tested framework for improvement to explore:

- How to define quality for your program, site or organization.
- How to identify strengths and improvement areas.
- Tools for assessing the quality of youth-facing programs.
- How to identify what youth and staff are experiencing.
- Discover systems, structures, and supports to connect with leaders in CQI.



Introduction to Team Based Planning for CQI, Live Virtual Workshop

In this session, participants will explore strategies to gaining buy-in and creating an impactful CQI process. Facilitators will discuss the importance of using a team-based approach to planning conversations and will review the M3 Team Based Planning tool. Participants will learn user-friendly ways to prepare their data and tools for storing and tracking improvement plans.

Training Capacity: 50 Participants

Dates & Times:

- Thursday, September 22nd: 3 PM to 5 PM Eastern Time
Registration Link:
<https://bgca.zoom.us/meeting/register/tJYkd-2spzguH9ci34AkP-cJ9jETdSxbVG93>
- Thursday, October 20th: 10 AM to Noon Eastern Time
Registration Link:
<https://bgca.zoom.us/meeting/register/tJwrc-uppjoohdJ5Ld56BupPXqxHFKM2DJHS>

Youth Program Quality Assessment (YPQA) Workshops

Program Quality Assessment Basics, Live Virtual Workshop

The Youth Program Quality Assessment (YPQA) is the first step in improving program quality at your Club. This virtual, instructor-led workshop will prepare you to conduct quality self-assessments using the YPQA. This course is encouraged for all staff who will be using the YPQA, especially for site directors, managers and administrators who will be organizing a CQI process using the YPQA.

This live, virtual workshop takes place over two consecutive days, split between two, three-hour sessions. Both sessions are required for completion.

Training Capacity: 25 Participants

Dates & Times:

- **LVI PQA Basics April 18 & 19**
Day 1: 4/18/22 from 10 AM - 1 PM ET
Day 2: 4/19/22 from 10 AM to 1 PM ET
Register here:
<https://bgca.zoom.us/meeting/register/tJEsc-6tpjgG9S8iVr9t2rx9vsO9NpalQK>



Program Quality Assessment Basics, Live Virtual Workshop (continued)

Dates & Times

- **LVI PQA Basics May 3 & 4**
Day 1: 5/3/22 from 1 PM - 4 PM ET
Day 2: 5/4/22 from 1 PM - 4 PM ET
Register here:
https://bgca.zoom.us/meeting/register/tYlde6sqTorGtw4vsfvmS3Rj_6XqUF5lhJk
- **LVI PQA Basics May 23 & 24**
Day 1: 5/23/22 from 10 AM - 1 PM ET
Day 2: 5/24/22 from 10 AM - 1 PM ET
Register here:
<https://bgca.zoom.us/meeting/register/tJMpcuCupzgpHtV5xuMU-l2ro0ejW6Pia0bf>
- **LVI PQA Basics May 31 & June 1**
Day 1: 5/31/22 from 1 PM - 4 PM ET
Day 2: 6/1/22 from 1 PM - 4 PM ET
Register here:
<https://bgca.zoom.us/meeting/register/tJwlfuGsqTotH9eVfAwob11wWii5f5DltaFC>
- **LVI PQA Basics June 13 & 14**
Day 1: 6/13/22 from 10 AM - 1 PM ET
Day 2: 6/14/22 from 10 AM - 1 PM ET
Register here:
<https://bgca.zoom.us/meeting/register/tJMrcseysqTkuGdf4gONdOxfbExKsWFjC7aEZ>
- **LVI PQA Basics August 11 & 12**
Day 1: 8/11/22 from 1 PM - 4 PM ET
Day 2: 8/12/22 from 1 PM - 4 PM ET
Register here:
<https://bgca.zoom.us/meeting/register/tJEocuqhrDMpGd0KofA1MmBlOpSqctw9MNa9>
- **LVI PQA Basics August 22 & 23**
Day 1: 8/22/22 from 10 AM - 1 PM ET
Day 2: 8/23/22 from 10 AM - 1 PM ET
Register here:
<https://bgca.zoom.us/meeting/register/tJcqduugqTooH9aGL6OXrXRi0OWh6QVWstID>
- **LVI PQA Basics September 1 & 2**
Day 1: 9/1/22 from 1 PM - 4 PM ET
Day 2: 9/2/22 from 1 PM - 4 PM ET
Register here:
https://bgca.zoom.us/meeting/register/tJMtf-yoqj4pGNE_1v74QuTo9kWHZr2--4YN



Program Quality Assessment Basics, Live Virtual Workshop (continued)

Dates & Times

- **LVI PQA Basics September 19 & 20**
Day 1: 9/19/22 from 10 AM - 1 PM ET
Day 2: 9/20/22 from 10 AM - 1 PM ET
Register here:
<https://bgca.zoom.us/meeting/register/tJ0pcOyurDwjGdfN1roYeWM8vAV38-5iw-fO>
- **LVI PQA Basics October 6 & 7**
Day 1: 10/6/22 from 1 PM - 4 PM ET
Day 2: 10/7/22 from 1 PM - 4 PM ET
Register here:
<https://bgca.zoom.us/meeting/register/tJApde6oqT0jGdwsmsyWbKWMkPrRwQ2dGU2E>
- **LVI PQA Basics October 17 & 18**
Day 1: 10/17/22 from 10 AM - 1 PM ET
Day 2: 10/18/22 from 10 AM - 1 PM ET
Register here:
<https://bgca.zoom.us/meeting/register/tJEofuiprzMiG9aTTql6tbCCJAKdF000wuQp>
- **LVI PQA Basics November 10 & 11**
Day 1: 11/10/22 from 1 PM - 4 PM ET
Day 2: 11/11/22 from 1 PM - 4 PM ET
Register here:
https://bgca.zoom.us/meeting/register/tJModuCgpz4tGdyB1nP9u_j8pKmixV_sMH7N

PQA Basics Self-directed Course Option:

The Youth Program Quality Assessment (YPQA) is the first step in improving quality at your Club or Organization. This self-directed course will teach you and your staff how to conduct self-assessments using the YPQA. CQI process leaders and managers are encouraged to complete the live, virtual PQA basics options above. This course is best suited for youth development professionals or other staff who will be participating in, but not managing, a Club's CQI efforts.

This curriculum walks the user through the Youth Program Quality Assessment tool, item-by-item, and provides observational note-taking practice. Participants learn to “fit and score” items in the tool using anecdotal evidence. Participants also learn how to participate in program self-assessment.

[Click here to access PQA Basics on Spillett Leadership University](#)

Or, log in to Spillett Leadership University, search “PQA” and select the “PQA Basics” course.



External Assessor Reliability Training (EART) for the YPQA

The External Assessor Reliability Training, or EART, is an advanced 2 day course on the Youth Program Quality Assessment. This deep-dive into the tool provides staff who are already familiar with the YPQA an opportunity to sharpen their observational note taking skills and understanding of each item in the tool. The course culminates in a scored video “reliability check.” Participants who successfully achieve acceptable levels of reliability (80% at the item level) become “Endorsed Assessors” and can collect research quality data. External Assessors of the YPQA can conduct YPQAs internally at their own Club or organization or at any other Boys & Girls Club.

Please Note: Participants are required to attend all four sessions in full to qualify for certification.

Dates & Times:

- **LVI EART Apr 20-28**

- Intro Call: 4/20/22, 1 PM - 2 PM ET
- Day 1: 4/25/22, 1 PM - 4 PM ET
- Day 2: 4/26/22, 1 PM - 4 PM ET
- Debrief Call: 4/28/22, 1 PM - 3 PM ET

Register here:

https://bgca.zoom.us/meeting/register/tJYpcOioqTwrG9PzEgtU4-agh_e_8nCU0-fe

- **LVI EART May 11-19**

- Intro Call: 5/11/22, 10 AM - 11 AM ET
- Day 1: 5/16/22, 10 AM - 1 PM ET
- Day 2: 5/17/22, 10 AM - 1 PM ET
- Debrief Call: 5/19/22, 10 AM - Noon ET

Register here:

<https://bgca.zoom.us/meeting/register/tJlqcuyhrz4tHNJTFMQ67I1V8d834RCCPGf>

- **LVI EART Jun 1-9**

- Intro Call: 6/1/22, 1 PM - 2 PM ET
- Day 1: 6/6/22, 1 PM - 4 PM ET
- Day 2: 6/7/22, 1 PM - 4 PM ET
- Debrief Call: 6/9/22, 1 PM - 3 PM ET

Register here:

<https://bgca.zoom.us/meeting/register/tJMlcumqqDIiH9OBM4V6wWgUp3j03Ps3Wftf>

- **LVI EART Jun 22 - 30**

- Intro Call: 6/22/22, 10 AM - 11 AM ET
- Day 1: 6/27/22, 10 AM - 1 PM ET
- Day 2: 6/28/22, 10 AM - 1 PM ET
- Debrief Call: 6/30/22, 10 AM - Noon ET

Register here:

https://bgca.zoom.us/meeting/register/tJlIduGoqz0jGtDhwGOud3mKOvZ_eVn9qg7r



External Assessor Reliability Training (EART) for the YPQA (continued)

Dates & Times

- **LVI EART Aug 10 - 18**
 - Intro Call: 8/10/22, 1 PM - 2 PM ET
 - Day 1: 8/15/22, 1 PM - 4 PM ET
 - Day 2: 8/16/22, 1 PM - 4 PM ET
 - Debrief Call: 8/18/22, 1 PM - 3 PM ETRegister here:
<https://bgca.zoom.us/meeting/register/tJAudeyqrD8sH9Yz1Z62ZCbq1yPGMvGczjnk>

- **LVI EART Sep 7 - 15**
 - Intro Call: 9/7/22, 10 AM - 11 AM ET
 - Day 1: 9/12/22, 10 AM - 1 PM ET
 - Day 2: 9/13/22, 10 AM - 1 PM ET
 - Debrief Call: 9/15/22, 10 AM - Noon ETRegister here:
<https://bgca.zoom.us/meeting/register/tJYsf-6spz8jEt3e15ACcePwrxUQUM7TBkJw>

- **LVI EART Sep 21 - 29**
 - Intro Call: 9/21/22, 1 PM - 2 PM ET
 - Day 1: 9/26/22, 1 PM - 4 PM ET
 - Day 2: 9/27/22, 1 PM - 4 PM ET
 - Debrief Call: 9/29/22, 1 PM - 3 PM ETRegister here:
<https://bgca.zoom.us/meeting/register/tJEvdeusrD8sGd3r1GXmaUhXsamnrU6Nr5bk>

- **LVI EART Oct 5 - 13**
 - Intro Call: 10/5/22, 10 AM - 11 AM ET
 - Day 1: 10/10/22, 10 AM - 1 PM ET
 - Day 2: 10/11/22, 10 AM - 1 PM ET
 - Debrief Call: 10/13/22, 10 AM - Noon ETRegister here:
<https://bgca.zoom.us/meeting/register/tJkfu2qqzgsGN3QhUIFP6xgYIJAgOhsHKD>

- **LVI EART Oct 19 - 27**
 - Intro Call: 10/19/22, 1 PM - 2 PM ET
 - Day 1: 10/24/22, 1 PM - 4 PM ET
 - Day 2: 10/25/22, 1 PM - 4 PM ET
 - Debrief Call: 10/27/22, 1 PM - 3 PM ETRegister here:
<https://bgca.zoom.us/meeting/register/tJ0vdu-pqj8tH9XLNHcL54iLg9nZJj8FqEJR>



External Assessor Reliability Training (EART) for the YPQA (continued)

Dates & Times

- **LVI EART Nov 9 - 17**
 - Intro Call: 11/9/22, 1 PM - 2 PM ET
 - Day 1: 11/14/22, 1 PM - 4 PM ET
 - Day 2: 11/15/22, 1 PM - 4 PM ET
 - Debrief Call: 11/17/22, 1 PM - 3 PM ET

Register here:

<https://bgca.zoom.us/meeting/register/tJEofuGtrTluH91yfXX5xrMeul98B2Rc1vAs>